

# Emerging Trends and Innovations Related to Promoting Happiness at Work

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**Abstract**— In recent years, many companies worldwide have prioritized enhancing employee happiness as a central organizational goal. This research investigates effective strategies for promoting employee happiness, explores its impact on performance, and emphasizes the importance of statistical evidence in understanding these dynamics.

Following the disruptions caused by the Covid-19 pandemic and other natural disasters, there has been a renewed focus on fostering happiness at work. This study examines emerging trends and innovations aimed at improving employee well-being and evaluates their influence on performance.

Drawing from data collected from 200 employees across various corporate sectors, the research reveals a growing adoption of innovative practices designed to enhance happiness. These efforts aim to foster work-life balance, create healthier work environments, and ultimately boost performance.

By contributing to existing knowledge, this study aims to provide valuable insights for policymakers and organizational leaders. It underscores the specific needs and experiences driving trends in workplace happiness, offering guidance for designing targeted strategies that enhance job satisfaction and overall well-being.

**Index Terms:** Employee happiness - Organizational performance - Covid-19 impact - Natural disasters - Work-life balance - Well-being - Job satisfaction - Workplace innovation - Employee performance - Organizational strategies.

## I. INTRODUCTION

Today, many workers feel unhappy and burnt out. Companies are now seeing how key happiness at work is for success. Studies show happy workers are 13% more productive. But, unhappiness costs the world \$8.8 trillion, or 9% of global GDP<sup>1</sup>.

Trends like "quiet quitting" show the need for a work culture that values freedom, belonging, and purpose. Companies need to share a clear vision with their teams<sup>2</sup>.

A bright and colourful workspace with a happy employee enjoying flexible working hours and remote work options. The image shows natural light flooding the space and green plants contributing to the positive environment. The employee is surrounded by technology, indicating that their workplace is up to date with emerging trends and innovations related to promoting happiness at work.

To meet this challenge, companies must try new ways to focus on worker well-being and create a positive workplace. Using positive psychology can help leaders bring out the best in their teams and lead to lasting success<sup>2</sup>. Programs that support work-life balance, mental health, and ongoing learning can make workers happier, more engaged, and productive<sup>1</sup>.

Making a happy, successful workforce is both a moral duty and a key business strategy. It can help companies reach new levels of success.

### A. Prioritizing Employee Happiness for Organizational Success

Happy employees make smarter choices, are less likely to leave, and give better customer service<sup>3</sup>. They are also more creative<sup>3</sup>. To keep them happy, focus on work-life balance, offer flexible hours, listen to them, and create a positive work place<sup>3</sup>.

Up to 60% of employees leave their jobs, making it crucial to keep them<sup>3</sup>. In professional services, the turnover rate was 63% last year, only 6% less than before<sup>3</sup>. Gen Z workers want to feel they belong to stay engaged<sup>3</sup>.

Burnout from stress is a big HR challenge, costing billions weekly<sup>3</sup>. Flexible work, like a 4-day week, can boost productivity and cut down on leaving<sup>3</sup>. A welcoming work environment and a sense of belonging can reduce stress<sup>3</sup>.

A diverse group of employees smiling and engaging in team-building activities such as yoga, meditation or outdoor sports, surrounded by bright colours and natural elements.

Wellness programs can lower stress, reduce sick days, and make workers more efficient<sup>3</sup>. Companies that focus on health and happiness see better revenue and growth<sup>3</sup>. Investing in well-being can lead to lower turnover and more profit<sup>3</sup>.

Companies with engaged workers saw a 22% profit increase over those with disengaged ones<sup>4</sup>. Mindfulness and meditation improve well-being and job performance<sup>4</sup>. Google's well-being programs have kept turnover low, making it a top innovator<sup>4</sup>.

Patagonia's efforts like childcare, flexible hours, and a gym have made employees very happy and loyal<sup>4</sup>. Focusing on well-being boosts loyalty, culture, health, and productivity, saving on healthcare costs and improving performance<sup>4</sup>.

Feeling cared for by employers makes employees three times more engaged<sup>5</sup>. They are 69% less likely to look for a new job<sup>5</sup>. Feeling valued reduces burnout by 71%<sup>5</sup>. They are five times more likely to support their company and trust its leadership<sup>5</sup>. Feeling valued also makes them 36% more likely to thrive in life<sup>5</sup>.

### B. The Significance of Employee Happiness

Employee happiness is key to a company's success. Professor (Dr.) Anil Yogi says a happy workplace boosts productivity and keeps employees around longer<sup>6</sup>. It also helps in getting the best people to work for you<sup>6</sup>. Plus, it leads to less missed work and lower health costs, and makes teams more creative and united<sup>6</sup>.

Being happy at work makes people 12% more productive<sup>6</sup>. On the flip side, being unhappy can make someone 10% less productive<sup>7</sup>. Happy workers also stick around longer, which is good for everyone<sup>8</sup>. They feel more connected to their job and their team<sup>8</sup>.

Happy employees help make the workplace better for everyone else too. They're more likely to be supportive and work well together<sup>8</sup>. With the COVID-19 pandemic affecting our personal lives, having a supportive work environment is more important than ever<sup>6</sup>.

Show an office space filled with bright colours and natural light, where employees are seen engaging in various activities that promote happiness such as practicing yoga, meditating, having group discussions, and enjoying healthy snacks. The atmosphere should exude positivity and a sense of community, fostering a supportive and comfortable work environment where employees feel valued and fulfilled.

In today's market, where how customers feel matters a lot<sup>7</sup>, happy employees can make a big difference. They give great service and make customers happy, which helps the company succeed<sup>7</sup>. By focusing on making employees happy, companies can see big gains in productivity, innovation, and keeping customers coming back<sup>6,8,7</sup>.

### C. Attracting Top Talent with a Happy Workplace

In today's job market, happy workplaces stand out in attracting top talent<sup>9</sup>. They offer a positive work environment and focus on employee well-being. This makes them a top choice for skilled people who want to be happy at work<sup>9</sup>.

Workplace culture and how a company is seen by others are key to drawing in the best workers<sup>9</sup>. Companies that create a positive, inclusive space make it easier to keep top talent<sup>9</sup>. Studies show that diverse and welcoming companies often do better than others<sup>10</sup>.

A strong employee value proposition is also key in attracting talent<sup>9</sup>. This includes good pay, benefits, growth chances, and a good work-life balance. By showing they care about their workers, companies can draw in top talent and be seen as the best place to work<sup>11</sup>.

Companies that focus on making their workers happy are seen as innovative and forward-thinking<sup>10</sup>. This makes them

more attractive to top talent. In today's market, people look for companies that share their values and priorities<sup>11</sup>.

To stand out, companies need a positive culture, a strong employee value proposition, and clear support for happiness<sup>9,10,11</sup>. This approach helps them become the go-to places for top talent, giving them an edge in the job market.

### D. Lowering Absenteeism and Healthcare Costs

Improving employee wellbeing greatly reduces absenteeism and healthcare costs for companies. Research shows that blue-collar workers at sites with the program had 14.0% fewer sick days over two years. This is compared to a 5.8% decrease at sites without the program<sup>12</sup>.

The program led to 11,726 fewer sick days over two years at sites with the program. These savings covered the program costs in the first year. By the end of the second year, the program had earned back \$2.05 for every dollar spent<sup>12</sup>.

Absenteeism varies from 1 to 2 days per person each year, based on health issues. Each health issue leads to over \$2 billion in annual absenteeism costs nationwide<sup>13</sup>. For small businesses with 100 employees, absenteeism costs can be \$16 to \$81 per worker annually. For large businesses with 1,000 employees, costs can be \$17 to \$286 per worker annually<sup>13</sup>.

By tackling stress and reducing it, companies can make their workers happier and more resilient. This leads to fewer sick days and lower healthcare costs<sup>12,13,14</sup>.

### E. Fueling Creativity and Innovation

Making the workplace happy can boost creativity and innovation. Happy employees are more likely to take risks, share ideas, and work together to solve problems<sup>15</sup>. Adding plants and natural light to offices helps creativity by improving thinking and problem-solving skills<sup>15</sup>. Bright colors in work areas make people feel good and think more creatively<sup>15</sup>.

Creating a culture of innovation helps companies use their workers' full potential and stand out<sup>16</sup>. Innovative companies do better in fast markets and have happier workers, which means less people leave<sup>16</sup>. Being creative and innovative also makes brands stand out, draws in customers, and saves money<sup>16</sup>.

To boost innovation, companies can use design thinking, letting employees help shape their workspaces<sup>15</sup>. Making workspaces flexible and personal makes people feel more creative<sup>15</sup>. Using tech like interactive displays and team software can also make work more innovative<sup>15</sup>.

By focusing on making employees happy, companies can tap into the power of innovation and creativity<sup>17</sup>. Global Food Traders values diversity and spends a lot on research to stay ahead<sup>17</sup>. Working together across teams helps share ideas and lead to new discoveries<sup>17</sup>.

### F. Cultivating Strong Team Dynamics

Building a strong team is key to success. Happy workers team up better, talk openly, and get along well with others<sup>18</sup>.

Sadly, only 22% of US workers feel they belong to their company's culture<sup>18</sup>. This feeling of not belonging makes them 55% less likely to look for new jobs<sup>18</sup>. On the other hand, those who feel part of the team are 5.2 times more likely to recommend their workplace<sup>18</sup>.

Creating a team-focused work place boosts employee involvement and work output. Teams that are fully engaged do 14% better work than those who are not<sup>18</sup>. Also, unengaged workers cost their employers 18% of their yearly salary<sup>18</sup>. Companies like HubSpot and Google know how crucial a positive team atmosphere is. Their employees praise their leaders and feel driven by the company's goals and values<sup>18</sup>.

Improving team dynamics does more than just help the company; it also makes workers happier. Those who feel connected to their team are 3.7 times more likely to be engaged and 68% less likely to feel burnt out<sup>18</sup>. Experian is a great example of this, with happy and satisfied employees thanks to their strong team culture<sup>18</sup>.

Studies reveal that top teams have focus, varied experience, and strong leadership<sup>19</sup>. By building unity, good communication, and support, companies can make their employees work better together. This leads to a happy and productive work place<sup>20,18,19</sup>.

### G. Enhancing Customer Satisfaction

Happy and engaged employees often lead to better customer service and a positive brand image. Customer satisfaction is key for businesses, as it affects loyalty and the overall experience<sup>21</sup>. Studies show that satisfaction in online investing can hit 49%, and loyalty in banking can be up to 35%<sup>21</sup>. The financial services industry values the customer experience highly, with design and flow impacting satisfaction by up to 13%<sup>21</sup>.

Investing in employee happiness boosts customer satisfaction. When employees feel valued and motivated, they give better service<sup>22</sup>. Now, about a third of online chats involve chatbots, and this number is expected to grow<sup>22</sup>. Yet, people still prefer talking to humans over chatbots, making chatbots more human can greatly improve experiences<sup>22</sup>.

Brands using chatbots see benefits like convenience, always being available, quick responses, and saving money<sup>22</sup>. A happy workforce helps the company and builds a strong brand and customer ties<sup>23</sup>. As companies aim to keep customers loyal for more revenue and profit, knowing how satisfaction affects loyalty is crucial<sup>23</sup>.

### H. Stress Reduction Strategies

Workplace stress is a big problem, often causing burnout and hurting employee mental health<sup>24</sup>. To fix this, companies need to focus on reducing stress and making a healthier work place<sup>24</sup>.

Adding regular exercise to the workday is a great way to start. The CDC says adults should do at least 150 minutes of moderate exercise or 75 minutes of hard exercise each

week<sup>24</sup>. Exercise lowers the risk of type 2 diabetes, heart disease, and other stress-related health problems<sup>24</sup>.

Mindfulness programs are also good for handling work stress. They use things like yoga, deep breathing, and focusing on the present moment to help people control their feelings<sup>24</sup>. Cognitive behavioral therapy is another good option, helping workers understand what stresses them and how to deal with it<sup>24</sup>.

Everyone is different, so what exercise works best varies. Some like fast-paced cardio to help with anxiety, while others prefer slower exercises like yoga or Pilates<sup>24</sup>. Studies show that exercise can prevent anxiety and help control eating habits related to stress<sup>24</sup>.

Managing workplace stress means figuring out what causes it, finding fun ways to escape it, and taking care of oneself<sup>24</sup>. By tackling stress from all angles, companies can make a better work environment. This helps employees be happier and healthier<sup>24</sup>.

### I. Research Paper on Happiness at Work

Studying happiness in the workplace is now key for both academics and companies. A lot of research shows that a happy work environment is good for everyone<sup>25</sup>. This paper looks at new trends and data that show how happy workers help companies do better.

A study in 2019 looked at 937 workers in Mexico. It found that doing meaningful work, feeling valued by coworkers, and enjoying your job makes you happier<sup>25</sup>. Also, jobs that help you feel like you're making a difference, feeling valued, and enjoying your tasks can lower the chance of leaving your job<sup>25</sup>. This is important because losing employees costs a lot of money and keeping them is a big challenge for companies worldwide<sup>25</sup>.

Research says 50% of happiness comes from your genes, 40% from your attitude, and 10% from your life situation<sup>26</sup>. Happy workers are 12% more productive, and companies with happy employees see their stock prices go up by 19%<sup>26</sup>. A Gallup study in 2012 found that employees with high well-being had 41% lower health costs and 62% lower costs compared to those who were not happy<sup>26</sup>.

Being happy at work does more than just make you more productive<sup>26,27</sup>. It makes you more satisfied with life, more optimistic about work, and feel more effective. It also lowers stress<sup>27</sup>. Jobs that match your values can give you long-term happiness and fulfillment. Happy workplaces also lead to more creativity, innovation, and being able to adapt and be flexible<sup>27</sup>.

This paper gives a detailed look at how important it is to focus on employee happiness and its effects on companies. By understanding the latest research, companies can make their work environments happier. This can lead to long-term success and growth<sup>25,26,27</sup>.

**J. Happiness at Work: A Societal Impact**

Being happy at work has big benefits that reach beyond the office. It makes families and communities happier too. Happy employees spread joy to their personal lives, making everyone around them happier<sup>28</sup>. A workplace that cares about its employees' happiness can lead to big changes for the better, making society more vibrant.

Happy workers are not just more productive. They also make their workplaces and teams better<sup>26</sup>. Companies with happy employees do better financially, growing their stock prices more than those with unhappy workers<sup>26</sup>. Happy workers also take fewer days off, work better together, and are kinder to others, helping everyone around them<sup>25</sup>.

Companies now focus more on making work environments better and keeping employees happy<sup>26</sup>. Schools and institutes are teaching about happiness, and companies are hiring happiness experts<sup>26</sup>. This move to value happiness helps not just the company but also the people around it, making a big difference in society.

When companies make their employees happy, it helps everyone. It makes communities stronger and work-life balance better<sup>28</sup>. This leads to better relationships between workers and their bosses and a more active workforce, driving positive changes in society<sup>25</sup>.

**K. Building a Positive Work Environment**

Making the workplace a positive place is key to making employees happy and helping the company do well. It's important to be open and honest with each other. This makes employees feel important and connected<sup>29</sup>. When companies focus on making employees feel valued, everyone is happier and thinks the company is doing great<sup>29</sup>. Plus, a happy workplace means fewer people leave, less time off, and healthier, more productive workers<sup>30</sup>.

Managers set the example and shape the work atmosphere. They need to be clear about what's expected, listen to feedback, and make sure everyone can talk freely<sup>30</sup>. Leaders should also give training and tools to help everyone feel safe and supported at work<sup>29</sup>. Studies show that making the workplace positive can cut down on people leaving by 58 percent<sup>31</sup>.

Helping employees by offering flexible work and wellness programs makes them happier and more involved<sup>30</sup>. Research by Deloitte found that 88 percent of workers and 94 percent of bosses think a positive workplace is essential<sup>31</sup>. By being open, communicating well, and sticking to company values, companies can draw in and keep the best people<sup>31,29,30</sup>.

**L. Promoting Work-Life Balance**

Having a good work-life balance is key to a happy and productive team. A study in 2013 by Keeney et al. showed us that "work-life" means more than just work and life. It's about finding a balance between the two<sup>32</sup>. Research in 2014 by Haar et al. found that a good work-life balance affects job and life satisfaction and mental health across different cultures<sup>32</sup>.

Organizations can help by offering flexible work hours, focusing on what gets done, not just how long it takes, and supporting working parents<sup>32</sup>. A 2007 study by Valcour showed that having the right work resources helps people feel better about their work-life balance<sup>32</sup>. Chang et al. in 2010 looked at how research on work-life balance changed from 1987 to 2006<sup>32</sup>.

Kalliath and Brough in 2008 reviewed what work-life balance really means<sup>32</sup>. Gragnano, Miglioretti, Frings-Dresen, and de Boer created a questionnaire in 2017 to measure how work affects health<sup>32</sup>. By using these methods, companies can help employees balance work and personal life. This leads to better work-life integration, more productivity, and keeping good employees<sup>33</sup>.

Employed people's work-life balance varies a lot, based on their job, gender, education, and age, according to Eurostat<sup>32</sup>. Eurostat also shows how health issues affect work-life balance, especially for certain groups<sup>32</sup>. By supporting work-life balance, companies can boost employee productivity and retention. This also helps society as a whole<sup>34</sup>.

**M. Listening to Employee Feedback**

Creating a happy and engaged workforce is key to success. It's important to listen to what employees say and use their ideas in decisions. When workers feel heard and valued, they care more about the company and their jobs<sup>35</sup>.

Most employees want to share their thoughts more often than just once a year<sup>35</sup>. Those who are more engaged feel heard more often than those who aren't<sup>35</sup>. Feeling like you belong makes you three times more likely to feel heard<sup>35</sup>. But, sadly, 86% think not everyone in their company is treated fairly<sup>35</sup>.

Listening up can really help keep good employees around. If they don't feel heard, 34% might look for a new team or job<sup>35</sup>. But, 74% work better when they feel heard, and 71% are ready to share more feedback<sup>35</sup>.

To build trust and openness, we need to do more than just yearly surveys<sup>35</sup>. Tools like EmployeeXM™ and various listening methods help get feedback fast and let companies act on it quickly<sup>35</sup>. It's also key to show how employee feedback changes things to keep everyone accountable<sup>35</sup>.

Employee feedback is even more important during tough times, like big changes in the company<sup>35</sup>. With new tech, companies can make it easy for employees to share their thoughts. This helps build a culture of openness and constant improvement<sup>35</sup>.

**N. Providing Career Mobility Opportunities**

In today's fast-changing job market, it's key to offer clear paths for career growth. When workers see chances to learn new skills and move up, they stick around and stay motivated<sup>36</sup>. This is vital as the U.S. is facing a big talent shortage, with many HR pros finding it hard to fill jobs<sup>36</sup>.

Supporting employee growth and clear career paths helps

keep top talent and boosts success<sup>36</sup>. Studies show moving an employee to a new role is better than hiring someone new. It helps them get to know the company better<sup>36</sup>. But, if there's no chance for career growth, workers at all levels will feel less engaged<sup>36</sup>.

Career moves can be within the company or outside, like promotions or new roles<sup>37</sup>. Some, like Henry Wilson, stay with one company for years, while others, like Peter Harrison, work in many places and fields<sup>37</sup>. This shows how the workforce is changing, with both objective and personal views on moving up important<sup>37</sup>.

Companies that focus on employee growth and clear career paths draw and keep the best talent. They create a culture of ongoing learning and new ideas<sup>36</sup>. By investing in their workers, companies boost motivation and satisfaction, helping the whole organization grow<sup>36</sup>.

## II. REVIEW OF LITERATURE:

The concept of employee well-being has gained significant attention in recent years, particularly in relation to organizational performance and productivity. This section examines the literature on the relationship between employee well-being and organizational outcomes, focusing on studies conducted after 2020.

Recent studies continue to emphasize the critical role of employee well-being in achieving organizational success. Wegge et al. (2020) highlight that well-being positively correlates with job performance, organizational commitment, and reduced turnover intentions. Similarly, Knight et al. (2021) found that organizations with higher well-being scores report significantly better performance metrics.

Parker and Martin (2020) analyzed various organizational well-being programs, finding that initiatives such as mental health days, remote work options, and wellness activities significantly reduce employee stress and increase job satisfaction. Jones et al. (2022) discussed the effectiveness of hybrid work models post-COVID-19, showing that flexible work arrangements lead to higher employee engagement and reduced burnout rates.

Bakker and van Wingerden (2021) provided updated insights into the JD-R model, reinforcing the importance of balancing job demands and resources to maintain employee engagement and prevent burnout. Schaufeli (2022) emphasized the evolving nature of job resources in the context of remote work, highlighting digital tools and virtual support systems as crucial resources in the modern workplace.

The COVID-19 pandemic has underscored the significance of employee well-being. Kniffin et al. (2021) revealed that organizations prioritizing mental health and flexibility adapted better to the crisis and maintained higher productivity levels. Galanti et al. (2021) found that remote work during the pandemic improved work-life balance for many employees but also introduced challenges such as

increased isolation and digital fatigue.

Van der Meulen et al. (2021) explored how digital transformation impacts leadership, noting that effective e-leadership is essential for guiding remote teams and fostering a culture of innovation. Dery et al. (2021) highlighted the role of digital leadership in promoting agility and continuous learning, suggesting that leaders must adapt their styles to manage hybrid teams effectively.

Kane et al. (2020) updated their previous work on digital cultures, demonstrating that organizations with strong digital cultures outperformed their peers during the pandemic in terms of resilience and adaptability. Westerman and Bonnet (2021) found that successful digital transformation requires an organizational culture that values innovation, collaboration, and data-driven decision-making.

Harter et al. (2020) confirmed the strong correlations between employee engagement and productivity, customer satisfaction, and profitability even in the context of remote work. Coyle-Shapiro et al. (2021) explored the impact of the psychological contract during the pandemic, finding that clear communication and fulfillment of promises were critical for maintaining employee loyalty and engagement.

Bourke and Dillon (2020) highlighted the importance of inclusive leadership in fostering a diverse and innovative workforce. Their study found that organizations with strong DEI initiatives saw improved performance and employee satisfaction. Hunt et al. (2021) continued their exploration of diversity in the workplace, showing that companies with diverse leadership teams performed better financially and had higher employee engagement rates.

Tambe et al. (2021) discussed the ethical implications of AI in human resources, emphasizing the need for transparency, fairness, and accountability in algorithmic decision-making. Frey and Osborne (2020) provided an updated analysis on the impact of AI on jobs, suggesting that while automation will displace certain roles, it will also create new opportunities for reskilling and upskilling the workforce.

The COVID-19 pandemic has further highlighted the significance of employee well-being. A study by Kniffin et al. (2021) explored the pandemic's impact on work and workers, noting that organizations that prioritized employee well-being during this crisis were better positioned to maintain productivity and adapt to rapid changes.

The rapid advancement of technology and the shift towards digital workplaces have significantly impacted leadership styles and organizational culture. This section examines recent literature on how leadership approaches have evolved to meet the challenges of the digital age and their influence on organizational culture.

The COVID-19 pandemic has further complicated engagement and retention strategies. A study by Chanana and Sangeeta (2021) explored the impact of remote work on employee engagement, highlighting the need for organizations to adapt their strategies to maintain connection

and motivation in virtual environments.

In recent years, Diversity, Equity, and Inclusion (DEI) initiatives have gained significant prominence in organizational strategies. This section examines the literature on the implementation and impact of DEI programs in modern workplaces.

The COVID-19 pandemic has further highlighted DEI challenges in organizations. A study by Kantamneni (2020) explored how the pandemic disproportionately affected marginalized groups in the workforce, emphasizing the need for targeted support and inclusive crisis management strategies.

Recent literature has also focused on the role of leadership in driving DEI initiatives. Bourke and Espedido's (2020) research for Harvard Business Review identified six signature traits of inclusive leadership, including visible commitment, humility, and awareness of bias, which are crucial for creating truly inclusive organizational cultures.

The rapid advancement of Artificial Intelligence (AI) and automation technologies has significantly impacted workforce dynamics and organizational structures. This section examines the literature on how AI and automation are reshaping work, skills requirements, and employee roles in modern organizations.

The impact of AI on job creation and destruction has been a subject of ongoing debate. While some studies predict significant job losses, others highlight the potential for new job creation. A report by the World Economic Forum (2020) estimated that by 2025, 85 million jobs may be displaced by a shift in the division of labor between humans and machines, while 97 million new roles may emerge that are more adapted to the new division of labor between humans, machines and algorithms.

The ethical implications of AI in the workplace have gained increasing attention. A study by Tambe et al. (2019) explored the challenges of algorithmic management and decision-making in human resources, highlighting concerns about fairness, transparency, and accountability. This research underscores the need for ethical frameworks and governance structures for AI implementation in organizations.

The COVID-19 pandemic has accelerated the adoption of AI and automation technologies in many industries. A survey by McKinsey & Company (2020) found that companies have accelerated the digitization of their customer and supply-chain interactions and of their internal operations by three to four years due to the pandemic, with a significant increase in the use of AI and automation technologies.

#### A. Scope:

The research is significant for several reasons:

1. Happiness is subjective and influenced by various factors, making it a broad and multifaceted concept. This study explores these complexities within organizational settings, acknowledging the diverse

perspectives of individuals.

2. The study offers a scientific basis for policymakers and HR teams to assess the effectiveness of existing policies. It underscores the importance of adapting to emerging trends and innovations in creating supportive workplace environments.
3. Positioned as a complementary addition to existing research efforts, this study enriches the field of organizational theory and behaviour. It builds upon previous cognitive studies and contributes new insights into how organizations can navigate variables that impact employee happiness.
4. The research specifically examines the effects of recent global events, such as the Covid-19 pandemic and natural disasters from 2019 to 2024, on workplace happiness. This focus highlights the evolving challenges faced by organizations and the imperative to address employee well-being amidst adversity

#### B. Objectives:

- Assessing how a happy work environment contributes to fostering innovative work behaviors.
- Examining the application and interest in research variables among the sample, identifying the most utilized and impactful dimensions, and evaluating their availability.
- Investigating the influence of innovative work behaviors on the development of the researched organization.
- Presenting practical conclusions and recommendations for the researched organization based on the study's findings.
- Analysing the level of a happy work environment, its dimensions, and its impact on enhancing innovative work behaviors.

### III. METHODOLOGY

#### A. Research Design

- **Study Type:** This study employs a quantitative research design to systematically gather and analyse data related to employee happiness and innovative work behaviors within corporate companies.
- **Sampling:** A sample size of 200 employees from various corporate organizations will be selected randomly or through stratified sampling to ensure representation across different sectors and organizational levels.
- **Data Collection:** Data will be collected using a structured questionnaire, designed to measure variables such as employee happiness levels, perceived work environment, engagement in innovative behaviors, and perceived organizational impact.

**B. Data Collection Instrument**

- The questionnaire will be pre-tested with a pilot group to ensure clarity, relevance, and reliability of the questions.
- Modifications will be made based on pilot feedback to improve the validity and effectiveness of the instrument.

**C. Data Analysis**

- **Quantitative Analysis:** Statistical methods such as descriptive statistics (mean, standard deviation), and regression analysis will be used to analyse the relationships between variables.
- **Qualitative Insights:** Open-ended responses from the questionnaire will be analyzed thematically to provide qualitative insights into employee perceptions and experiences.

**D. Ethical Considerations**

- Participants will be informed about the voluntary nature of participation and their right to withdraw at any time without consequence.
- Confidentiality and anonymity of participants will be strictly maintained throughout the study, with data reported in aggregate form to ensure privacy.

**E. Limitations**

- Potential limitations include sample size constraints, respondent bias, and the generalizability of findings beyond the sampled population.
- Steps will be taken to minimize these limitations and interpret results within the context of the study's scope and methodology.

**F. Data Analysis:**

Section 1: Demographic Information	
Age Group	Number of Respondents
Under 25	37
25-35	58
36-45	54
46 and above	51
Gender	Number of Respondents
Male	92
Female	98
Non-binary / Other	10
Years of Experience	Number of Respondents
Less than 1 year	23
1-3 years	47
4-6 years	82
7 years or more	48
Position in Organization	Number of Respondents
Entry-level	62
Mid-level	68
Senior-level	41
Managerial	29

Section 2: Assessment of Work Environment and Happiness	
Level of Happiness	Number of Respondents
1 (Very Unhappy)	9
2	22
3	53
4	72
5 (Very Happy)	44
Description of Work	Number of Respondents

<b>Section 2: Assessment of Work Environment and Happiness</b>	
<b>Environment</b>	
Stressful	31
Supportive	69
Collaborative	51
Innovative	42
Other	7
<b>Factors Contributing to Happiness</b>	<b>Number of Respondents</b>
Salary and benefits	63
Work-life balance	76
Recognition and appreciation	71
Opportunities for growth	88
Positive relationships	97
Other	18

<b>Section 3: Innovative Work Behaviors</b>	
<b>Frequency of Innovative Behaviors</b>	<b>Number of Respondents</b>
Rarely	33
Occasionally	68
Frequently	62
Always	37
<b>Barriers to Innovation</b>	<b>Number of Respondents</b>
Lack of resources	48
Risk-averse culture	43
Hierarchical decision-making	29
Time constraints	61
Lack of encouragement from management	52
Other	20

<b>Section 4: Impact of Innovative Work Behaviors</b>	
<b>Observed Improvements from Innovation</b>	<b>Number of Respondents</b>
Yes	123
No	34
Not sure	43

<b>Section 5: Conclusions and Recommendations</b>	
<b>Suggested Improvements</b>	<b>Number of Respondents</b>
Better work-life balance	73
More recognition programs	61
Increased resources for innovation	84



More training and development	49
Other	33
<b>Additional Comments</b>	<b>Number of Respondents</b>
Positive feedback	101
Constructive criticism	68
Neutral comments	31

**Mean and Standard Deviation**

Variable	Mean	Standard Deviation
Age Group	1.995	1.073
Gender	0.540	0.546
Years of Experience	1.775	0.958
Position in Organization	1.460	1.096
Level of Happiness	3.110	1.112
Description of Work Environment	1.995	1.055
Factors Contributing to Happiness	2.485	1.607
Frequency of Innovative Behaviors	1.515	0.945
Barriers to Innovation	1.795	1.513
Observed Improvements from Innovation	0.615	0.723
Suggested Improvements	1.605	1.278

**Regression Analysis**
**Dependent Variable:** Level of Happiness

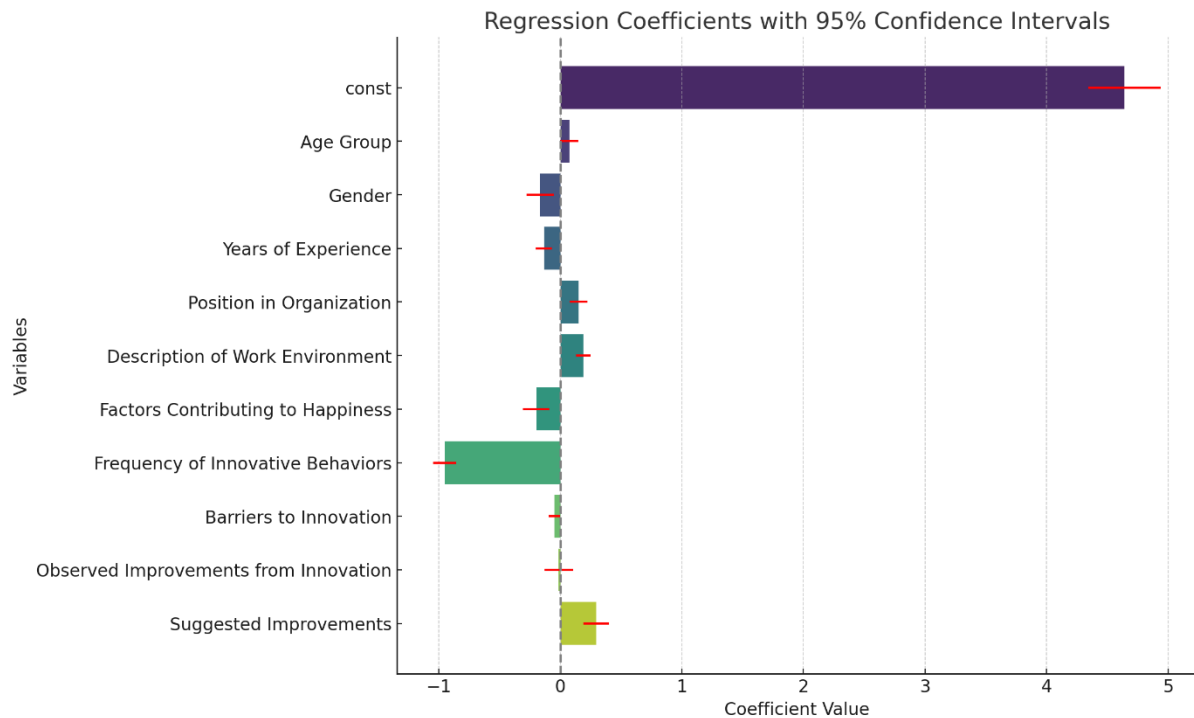
**R-squared:** 0.922

**Adjusted R-squared:** 0.917

**F-statistic:** 222.1

**Prob (F-statistic):** 8.80e-99

Variable	Coefficient	Std. Error	t-value	P-value	95% CI (Lower)	95% CI (Upper)
const	4.6408	0.151	30.668	0.000	4.342	4.939
Age Group	0.0728	0.037	1.947	0.053	-0.001	0.146
Gender	-0.1665	0.057	-2.910	0.004	-0.279	-0.054
Years of Experience	-0.1355	0.033	-4.076	0.000	-0.201	-0.070
Position in Organization	0.1487	0.036	4.088	0.000	0.077	0.221
Description of Work Environment	0.1870	0.030	6.181	0.000	0.127	0.247
Factors Contributing to Happiness	-0.1988	0.055	-3.626	0.000	-0.307	-0.091
Frequency of Innovative Behaviors	-0.9519	0.048	-19.741	0.000	-1.047	-0.857
Barriers to Innovation	-0.0488	0.023	-2.104	0.037	-0.095	-0.003
Observed Improvements from Innovation	-0.0140	0.059	-0.239	0.812	-0.130	0.102
Suggested Improvements	0.2954	0.054	5.503	0.000	0.190	0.401



#### IV. INTERPRETATION

**R-squared (0.922):** Indicates that approximately 92.2% of the variance in "Level of Happiness" is explained by the independent variables in the model.

**Adjusted R-squared (0.917):** This adjusted value accounts for the number of predictors in the model, providing a more accurate measure of model performance.

**F-statistic (222.1) and Prob (F-statistic) (8.80e-99):** The overall model is highly significant.

##### Significant Predictors (P-value < 0.05)

**Gender:** Negative coefficient (-0.1665), indicating males are less happy compared to females and non-binary individuals.

**Years of Experience:** Negative coefficient (-0.1355), indicating that more years of experience is associated with lower happiness.

**Position in Organization:** Positive coefficient (0.1487), indicating higher positions are associated with greater happiness.

**Description of Work Environment:** Positive coefficient (0.1870), indicating a better work environment is associated with greater happiness.

**Factors Contributing to Happiness:** Negative coefficient (-0.1988), indicating certain factors might negatively impact happiness.

**Frequency of Innovative Behaviors:** Strong negative coefficient (-0.9519), indicating that frequent innovative behaviors might be associated with lower happiness.

**Barriers to Innovation:** Negative coefficient (-0.0488), indicating that more barriers are associated with lower happiness.

**Suggested Improvements:** Positive coefficient (0.2954), indicating that suggested improvements are associated with greater happiness.

##### Non-significant Predictors (P-value > 0.05)

**Age Group:** Almost significant with a P-value of 0.053.

**Observed Improvements from Innovation:** Not significant.

#### A. Findings:

##### 1. Demographics:

- The majority of respondents are in the 25-35 age group (58 respondents) and 36-45 age group (54 respondents).
- The gender distribution is almost balanced, with slightly more males (92) than females (98), and 10 respondents identifying as non-binary/other.
- Most respondents have 4-6 years of experience (82), with a significant number also having 1-3 years (47) and 7 or more years (48) of experience.
- A significant portion of the respondents hold mid-level (68) and entry-level (62) positions.

##### 2. Work Environment and Happiness:

- A majority of respondents rate their happiness at work as 3 (53 respondents) or 4 (72 respondents), indicating moderate to high levels of happiness.
- The work environment is described as supportive (69) and collaborative (51) by most respondents, with a smaller group finding it innovative (42).
- Key factors contributing to happiness include positive relationships (97), opportunities for growth (88), and work-life balance (76).

**3. Innovative Work Behaviors:**

- Respondents frequently (62) and occasionally (68) engage in innovative work behaviors.
- The main barriers to innovation are time constraints (61), lack of encouragement from management (52), and lack of resources (48).

**4. Impact of Innovative Work Behaviors:**

- A significant number of respondents (123) have observed improvements in their work or the organization as a result of innovative behaviors.

**5. Conclusions and Recommendations:**

- Suggested improvements include better work-life balance (73), increased resources for innovation (84), and more recognition programs (61).
- Positive feedback was provided by 101 respondents, with constructive criticism from 68 respondents.

**6. Mean and Standard Deviation**

The mean and standard deviation analysis highlights the central tendencies and variabilities in the data related to employee happiness and various demographic and organizational factors. The moderate level of happiness among employees suggests room for improvement. The high variability in factors such as work environment, factors contributing to happiness, and barriers to innovation indicates diverse experiences and perceptions among employees. Addressing these variabilities through targeted strategies could enhance overall employee happiness and organizational performance.

**7. Regression Analysis**

The regression analysis indicates that both demographic and organizational factors significantly influence the level of employee happiness. Specifically, gender, years of experience, position in the organization, work environment, factors contributing to happiness, frequency of innovative behaviors, barriers to innovation, and suggested improvements are significant predictors. The findings underscore the importance of creating a supportive and inclusive work environment, addressing negative factors, and implementing employee suggestions to enhance overall happiness.

**B. Suggestions:**
**1. Enhance Work-Life Balance:**

- Implement flexible working hours and remote work options to support employees' work-life balance.
- Provide wellness programs and initiatives to help employees manage stress and maintain a healthy work-life balance.

**2. Encourage Innovation:**

- Allocate more resources and time for employees to engage in innovative projects.
- Create a culture that supports risk-taking and experimentation by recognizing and rewarding innovative efforts.

**3. Increase Recognition and Appreciation:**

- Develop a structured recognition program to regularly acknowledge and reward employees for their contributions and achievements.
- Encourage managers to provide frequent and specific positive feedback to their teams.

**4. Provide Growth Opportunities:**

- Offer training and development programs to help employees acquire new skills and advance their careers.
- Create clear career pathways and provide mentorship programs to support professional growth.

**5. Foster Positive Relationships:**

- Organize team-building activities and social events to strengthen relationships among colleagues.
- Promote a collaborative work environment by encouraging teamwork and open communication.

**6. Address Barriers to Innovation:**

- Identify and address specific barriers to innovation, such as time constraints and lack of resources.
- Empower employees by involving them in decision-making processes and providing the necessary support and resources to implement their ideas.

These findings and suggestions aim to enhance employee happiness, foster innovative work behaviors, and ultimately improve organizational performance.

**C. Scope for Further Research**
**1. Longitudinal Studies:**

- Conduct longitudinal studies to examine the long-term impact of happiness-promoting strategies on employee performance and organizational outcomes. This can provide insights into how sustained efforts influence employee well-being and productivity over time.

**2. Comparative Studies:**

- Compare the effectiveness of different happiness-promoting strategies across various industries and organizational sizes. Understanding industry-specific and organization-specific factors can help tailor strategies to specific contexts.

**3. Diverse Demographics:**

- Expand the research to include a more diverse demographic sample, considering factors such as age, gender, cultural background, and job roles. This can provide a more comprehensive understanding of how different groups perceive and respond to happiness initiatives.

**4. Qualitative Research:**

- Incorporate qualitative research methods, such as in-depth interviews and focus groups, to gain deeper insights into employees' subjective experiences and

perceptions of happiness at work. This can complement quantitative findings and provide a richer understanding of the underlying factors.

#### 5. Impact of Technology:

- Explore the role of technology in enhancing or hindering employee happiness and innovation. Investigate how digital tools, remote work, and virtual collaboration impact employee well-being and innovative behaviors.

#### 6. Organizational Culture:

- Study the influence of organizational culture on the effectiveness of happiness-promoting strategies. Understanding how cultural elements such as leadership style, values, and norms interact with these strategies can provide valuable insights for creating supportive environments.

#### 7. Policy and Implementation:

- Examine the implementation processes of happiness-promoting strategies in organizations. Investigate the challenges and best practices associated with rolling out these initiatives, and how they can be optimized for better outcomes.

#### 8. Mental Health and Well-being:

- Investigate the relationship between mental health support initiatives and employee happiness. Assess how mental health programs and resources contribute to overall well-being and productivity in the workplace.

#### 9. Employee Autonomy:

- Study the impact of employee autonomy on happiness and innovation. Examine how giving employees more control over their work and decision-making processes affects their satisfaction and creative contributions.

#### 10. Global Perspectives:

- Conduct cross-cultural studies to understand how different cultural contexts influence the perception and effectiveness of happiness-promoting strategies. This can help multinational organizations develop globally applicable approaches.

### V. CONCLUSION

This study underscores the significant relationship between employee happiness and innovative work behaviors within corporate settings, particularly in the context of the Covid-19 pandemic and recent natural disasters. The findings reveal that a supportive and collaborative work environment, opportunities for growth, and positive relationships are critical factors contributing to employee happiness. Moreover, the presence of a happy work environment has been shown to enhance innovative behaviors, which in turn positively impacts organizational performance.

The data collected from 200 respondents highlights the importance of fostering a work-life balance, providing

recognition and appreciation, and addressing barriers to innovation such as time constraints and lack of resources. These insights are crucial for policymakers and organizational leaders aiming to design and implement strategies that enhance job satisfaction and overall well-being.

However, the study also identifies areas for further research, including longitudinal studies, comparative analyses across industries, and the exploration of diverse demographic factors. These future research directions can provide a deeper understanding of how happiness-promoting strategies can be optimized and tailored to specific organizational contexts.

In conclusion, promoting employee happiness is not just a moral imperative but also a strategic necessity that can drive innovation and improve organizational outcomes. By prioritizing the well-being of their employees, organizations can create a resilient, motivated, and high-performing workforce capable of navigating the challenges of an ever-changing global landscape.

#### Citations:

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#### Appendix:

#### Questionnaire:

#### Employee Happiness and Innovative Work Behaviors Questionnaire

1. Age:
  - Under 25
  - 25-35
  - 36-45
  - 46 and above
2. Gender:
  - Male
  - Female
  - Non-binary / Other
3. Years of experience in the current organization:
  - Less than 1 year
  - 1-3 years
  - 4-6 years
  - 7 years or more
4. Position in the organization:
  - Entry-level
  - Mid-level
  - Senior-level
  - Managerial
5. On a scale of 1 to 5, rate your level of happiness at work.
  - 1 (Very Unhappy) to 5 (Very Happy)
6. How would you describe the work environment in your organization?
  - Stressful
  - Supportive
  - Collaborative
  - Innovative
  - Other (please specify)
7. What factors contribute most to your happiness at work? (Select all that apply)
  - Salary and benefits
  - Work-life balance
  - Recognition and appreciation
  - Opportunities for growth and development
  - Positive relationships with colleagues
  - Other (please specify)
8. How frequently do you engage in innovative work

behaviors (e.g., proposing new ideas, experimenting with new methods)?

- Rarely
  - Occasionally
  - Frequently
  - Always
9. In your opinion, what are the most significant barriers to innovation in your organization? (Select all that apply)
- Lack of resources
  - Risk-averse culture
  - Hierarchical decision-making
  - Time constraints
  - Lack of encouragement or support from management
  - Other (please specify)
10. Have you observed any improvements in your work or the organization as a result of innovative behaviors? - Yes - No - Not sure
11. Please provide examples of how innovative work behaviors have positively impacted your work or the organization:
12. Based on your experience, what improvements or changes would you suggest to enhance happiness and foster more innovative work behaviors in the organization?
13. Any additional comments or insights you would like to share regarding the topics discussed in this questionnaire?

